

Terms and Conditions – Mail Order Purchases

The following terms and conditions are specific to mail order purchases. Our full terms and conditions are available on request and on our website: dartcastings.co.uk/order.htm

Dart Castings Limited is a company registered in England and Wales (Number: 06216403) whose registered office is 17 Hurst Close Staplehurst Kent TN12 0BX.

In these terms and conditions the terms 'Dart Castings', 'us' and 'we' refer Dart Castings Limited. The term 'you' refers to the customer.

Payment

Please include payment with your order. Cheques (£ Sterling) and Postal Orders should be made payable to **DART CASTINGS** and sent to the address below.

Postage and packing

Postage and packing for all orders in the UK is charged at £3. International orders are charged at £6.

Delivery

Please allow 28 days for delivery. We will dispatch your order as soon as we can but please note that we cannot hold stock of every product in our range and some items may need to be cast to order; hence the relatively long lead times. If we are unable to ship your complete order within 28 days we will endeavour to contact you to agree part shipment or a refund.

If for any reason you are not satisfied with your purchase, you may return it to us within 30 days of receiving it for a replacement or refund. If you wish to return an item, please contact us first if possible so we can do all we can to resolve any problems.

Privacy policy

We will hold your contact details only for the purposes of handling your order and dealing with queries. We do not keep any other personal information about you.

We will not pass your contact details to a third party without your permission except where legally required to do so.

Statutory rights

These Terms and Conditions do not affect your statutory rights.

Contacting us

You can contact us easily using our [feedback form](#), by email or post..

Postal Address: 17 Hurst Close, Staplehurst, Kent, TN12 0BX

Email Address: enquiries@dartcastings.co.uk

Telephone: 01580 892917

We are unable to accept orders over the phone but are happy for you to phone us for information or to follow up on an order. **Evenings and weekends only please.**

Special orders

We are happy to discuss special orders - for example bulk supplies of a single cast part that we would normally sell as part of a kit.